

Report for: Overview and Scrutiny Committee, 6th June 2016

Item number:

Title: Adults and Health Scrutiny Panel – Update on Project Work

Report authorised by : Michael Kay, Democratic Services and Scrutiny Manager

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Ward(s) affected: N/A

**Report for Key/
Non Key Decision:** N/A

1. Describe the issue under consideration

1.1 This report provides a summary of work undertaken by the Adults and Health Scrutiny Panel concerning adult safeguarding.

2. Cabinet Member Introduction

N/A

3. Recommendations

3.1 That the work undertaken, during 2015/16, by the Adults and Health Scrutiny Panel, concerning adult safeguarding, be noted.

4. Reasons for decision

4.1 This report seeks to keep the full membership informed of work that has been undertaken by the Adults and Health Scrutiny Panel.

5. Alternative options considered

5.1 The Committee could choose not to review its work programme however this could diminish knowledge of the work of Overview and Scrutiny and would fail to keep the full membership updated on any changes to the work programme.

6. Background information

6.1 Following discussion at the Scrutiny Cafe in 2015, the Adults and Health Scrutiny Panel took a keen interest in adult safeguarding, especially in view of changes to adult care services.

6.2 Over the last year, the Panel has considered various issues in relation to safeguarding and Haringey's ambition to develop a community wide partnership approach to quality assurance, including:

29 June 2015

- **Quality Assurance and the Care Quality Commission.** The Panel received an update on the Council's approach to quality assurance and its relationship with the Care Quality Commission (CQC); options for keeping Overview and Scrutiny informed of CQC inspections; the work that was underway with Sevacare and the CQC in light of a recent CQC inspection; and progress that had been made in delivering an improvement plan in relation to the CQC Inspection of Haringey's Community Reablement Service.

5 October 2015

- **Care Quality Commission.** The Inspection Manager for the Adult Social Care Directorate, CQC, London Region, presented an overview of inspections carried out in the borough and those planned for the future, drawing out key trends and lessons regarding the quality of care delivered in the borough.
- **Quality Assurance and Developing a Partnership Approach in Haringey.** This report provided information on the Council's approach to Quality Assurance and outlined Haringey's ambition to develop a community wide partnership approach to assuring quality across the Health and Social Care system.

18 January 2016

- **The Multi Agency Approach to Safeguarding and Quality Assurance in Relation to the Provider Market.** This report outlined work underway to develop a multi-agency approach to safeguarding and quality assurance, with particular reference to the provider market.

1 March 2016

- **Adult Safeguarding Update.** This paper was requested following a recent BBC London report which reported there had been a lack of care and support for an elderly lady living at home with dementia.

6.3 Further information about each of these items can be found via <http://www.minutes.haringey.gov.uk/ieListMeetings.aspx?Committeeld=804>

6.4 In December, the Panel met informally with Dr Adi Cooper, the Independent Chair of Haringey's Safeguarding Adults Board (SAB). This gave an opportunity to learn more about the roles and responsibilities of the SAB, and to consider the SAB's Annual Report. Following this, the Panel met in March to provide collective feedback on the SAB's Strategic Plan 2015-2018 Consultation Document.

6.5 To help develop the scrutiny work programme, various member development activities, including site visits, briefings and conferences, have also taken place, including:

- In February, the Panel Chair attended, and spoke at, a London Scrutiny Network workshop that was established to consider the role of scrutiny in adult safeguarding.
- A Member Learning and Development session was organised for all members, following a request from the Panel. This took place on 10 March.
- The Panel met with representatives from Enfield on 17 March to learn more about their (gold standard) Making Safeguarding Personal (MSP) programme.
- Panel Members were offered an opportunity to attend a conference at the University of Bedfordshire on 27 April in relation to MSP.

6.6 These activities helped Panel members to consider the role of scrutiny in this complex area and to learn from safeguarding/scrutiny best practice. In view of the above, scrutiny activity in this area moving forward is likely to focus on “*what does good look like for an adult at risk?*” This could result in scrutiny asking questions / looking for evidence in terms of:

- Continuity of relationships for the adult with professionals
- Adults at risk being heard and involved in decisions – “*Nothing about me without me*”
- Safeguarding being personalised
- Understanding the person
- Partnership working – with the adult and between agencies

Professionals showing concerned curiosity and due regard

6.7 These issues will need to be considered as part of the work that takes place to develop the Panel’s work programme for 2016/17.

7. Contribution to strategic outcomes

7.1 The issues included within last year’s Adults and Health Scrutiny Panel work programme were identified following consideration of the priorities set out in Haringey’s Corporate Plan.

7.2 The work (outlined in section 6) was selected based on the potential for scrutiny to contribute to strategic outcomes in relation to Priority 2 – “*Enable all adults to*

live healthy, long and fulfilling lives”, specifically Objective 5 – “All vulnerable adults will be safeguarded from abuse”.

8. Statutory Officers comments

Finance and Procurement

- 8.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications then these will be highlighted at that time.

Legal

- 8.2 In accordance with the Council’s Constitution, the approval of the future scrutiny work programme and the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the Overview and Scrutiny Committee.
- 8.3 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

Equality

- 8.4 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.
- 8.5 The Committee should ensure it addresses these duties by considering them within its future work plan, including any work relating to adult safeguarding. This should include considering and clearly stating;
- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
 - Whether the impact on particular groups is fair and proportionate;
 - Whether there is equality of access to services and fair representation of all groups within Haringey;

- Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.

8.6 The Committee should ensure that equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.

9. Use of Appendices

None

10. Local Government (Access to Information) Act 1985

10.1 External web links have been provided in this report. Haringey Council is not responsible for the contents or reliability of linked websites and does not necessarily endorse any views expressed within them. Listings should not be taken as an endorsement of any kind. It is your responsibility to check the terms and conditions of any other web sites you may visit. We cannot guarantee that these links will work all of the time and we have no control over the availability of the linked pages.